

FW: ESPON survey on digitalisation of public services in European cities

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Viðhengi [Survey invitation.pdf](#) [Survey invitation.pdf](#)

[image002.jpg](#) [image002.jpg](#)

[image001.jpg](#) [image001.jpg](#)

Ágæti viðtakandi

Áframsendi meðfylgjandi boð um taka þátt í könnun á vegum ESPON um stafræna þjónustu bæjar og borga í Evrópu.

Sjá nánar hér að neðan.

með bestu kveðju

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BYGGÐASTOFNUN

Subject: ESPON survey on digitalisation of public services in European cities

Dear Members of the ESPON Monitoring Committee,

ESPON programme is launching a survey to capture the level of digitalization of public services in European cities.

The survey is a continuation of the study that was launched last year which gathered responses from 136 European cities and resulted in a policy brief about "Territorial and Urban Dimensions of Digital Transition of Public Services". The policy brief can be found online under www.espon.eu/digital-transition.

The study will allow European, national, regional and urban authorities to better understand and track the progress of the level of digitalisation of public services, to learn from others through benchmarking and to design actions for the future. Furthermore, it will help to compare the progress made in terms of digitalization since the last survey in 2017. The results of the study will be made publically available in October 2018 and will be used as inputs for discussions during the European Week of Regions and Cities.

Could you help to disseminate the invitation (attached) within the city networks and relevant actors in your counties?

The main target groups for the survey are city officials dealing with the provision of public services and ICT. It is possible to participate in the survey by completing our online questionnaire via this link or by scanning the QR-Code (<https://www.espon.eu/survey-digital>).

The survey is available in five languages (EN, DE, FR, ES, IT). The closing date for the survey is Tuesday, the 31th of July 2018.

Kind regards,
Martin Gauk

Martin Gauk
Project Expert



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